

Travel Guard® Services

With a wide array of travel, medical, security and concierge services, we help millions of travelers solve problems and manage risks worldwide.



Travel

- Embassy and consulate information
- Immunization, visa and passport information
- Emergency cash transfer assistance
- Foreign exchange, ATM and weather information
- Emergency language interpretation
- Lost or stolen documents
- Lost or stolen luggage
- Assistance website & mobile app access



Medical

- Medical evacuation
- Physician/hospital/dental/vision referrals
- Appointment scheduling while abroad
- In-patient and out-patient medical case management
- Emergency prescription replacement
- Direct billing to medical providers
- Arrangement of special medical services when required (i.e. oxygen or a wheelchair)
- Repatriation of mortal remains



Security

- Secure evacuation assistance
- Security and safety advisories, global risk analysis and consultation specialist
- Urgent message alerts, reporting and dissemination
- 24/7/365 response services
- Online access to up-to-date intelligence:
 - Breaking news
 - Threat assessments
 - Incident reports
 - Country reports
 - Security Awareness Training